

## Content

### 1. *How is the site organised?*

[www.go4english.com](http://www.go4english.com) is divided into 6 zones each offering different types of content. Links at the top of every page give you quick and easy access to these zones.

**English in Action** – This zone focuses on English being used in different contexts, especially those related to work. It also includes interviews with celebrities using their English and talking about how English has been important for them and their careers.

**Vocab and Grammar** – Pages of activities on specific language areas help to improve understanding of grammar and vocabulary. There's also a complete ten-part course on phrasal verbs ('Phrasals for Fun'), as well as practice tests and help with preparing for IELTS.

**Quizzes & Games** – This is a more relaxing area of the site where the focus is on having fun and practising language skills at the same time. Different types of games and activities to test your understanding of English or give you the chance to challenge a friend.

**Teachers of English** – Aimed at all teachers, but especially those who are new to the profession, the Teachers of English zone offers a bank of resources to help professional development and day-to-day teaching. A range of practical materials, activities, downloads and complete courses are all available.

**Fun for Kids** – A wide range of games, stories and songs to help younger learners see and practise English in different situations. This zone has lots of interactive materials which are ideal for children to use on their own, with their parents or as part of classroom work.

**Test Your Level** – This zone gives you the chance to take a preliminary check of your language skills and find out how the site can help you. There are four tests to take: grammar, vocabulary, reading and listening.

Once you get to know the sections you visit frequently, you can use the drop-down menus for each zone to access them more easily.

For a detailed description of the different sections in each zone, have a look at the Site Map <http://www.go4english.com/contact/sitemap.php>. Also, watch out for the carousel on the homepage. This gives you quick links to the newest and most popular activities on the site.

## **2. Are there any courses on the site? If so, do I have to pay for them?**

Go4english.com is a British Council project and accessing and using all the materials on the site is completely free.

For teachers of English, there are three complete series in the Teachers of English zone (<http://www.go4english.com/tp/>).

These are:

- Class Management - Everything you need to know about managing an English class.
- Planning – A guide to lesson planning and using different materials and classroom resources.
- Pronunciation Pro - A complete course on pronunciation. Listening, games and more.

In the same zone, you'll find pages of downloadable lesson plans, worksheets and teaching tips (all Word files). These documents are full of practical ideas, suggestions and resources to help your teaching. For specific language areas too, visit the Ask & Answer section of the Vocab & Grammar zone where activities for individual language points are accompanied by a downloadable reference document.

If you are a business learner of English, you can find four series in the English in Action zone (<http://www.go4english.com/eia/index.php>).

These are:

- Seal the Deal – A nine step program to negotiating the perfect deal.
- Job Hunt – A series of strategies and tips to help get the perfect job.
- On the Phone – Brush up your telephone English skills with this ten-part interactive series.
- English4emails – A ten-unit set of ideas, activities and downloads to help improve business e-mail skills.

## **3. How can I find activities on a specific grammar point?**

The contents of the Ask and Answer section in the Vocab and Grammar zone are created from audience requests and questions on specific grammar points. Each request has been answered with an explanation document to download and plenty of activities to practise afterwards. To get help with a particular language area, browse through the Ask and Answer pages or use the search box from the top of the page.

## **4. How can I improve my language skills?**

You'll find lots of listening and reading work incorporated into separate activities on the site. For example, 4togo activities are based on listening to interviews and IELTS taster questions are often based on reading texts.

In addition to these, Elementary Podcasts (which can be accessed from the home page) have all sorts of games based on a series of podcasts. Each of these ends with a special section which focuses on some of the language used by the speakers.

You can also use the search box from the top of the page to look for 'writing' or 'listening' content on the site.

## 5. How can I prepare for the IELTS examination?

As well as the go4english.com IELTS tasters <http://www.go4english.com/vg/archive.php?cid=10021002> and the Learn English Professionals <http://www.britishcouncil.org/professionals-exams-ielts-intro.htm> resources, we are working with [www.oxfordenglishtesting.com](http://www.oxfordenglishtesting.com) and [www.itests.com](http://www.itests.com) We are always interested in your feedback.

## 6. How can I share my materials with the site?

If you would like to share any lesson plans or other materials you have created, then you can send them to us at [feedback@go4english.com](mailto:feedback@go4english.com)

## 7. How can I make suggestions for a new content?

You can send an email to [feedback@go4english.com](mailto:feedback@go4english.com) or click on the **Share with us** link from the front page of the Teachers of English zone. This takes you to a page where you can submit your suggestions, comments or questions.

## 8. How can I find out my mistakes in the Test Your Level section?

Although we are often asked for answers to the test, because some teachers use the Test Your Level section as a basic diagnostic test for their students we don't publish the answers.

## Technical Problems

### 1. A page does not work/download on the site. What can I do?

The go4english team tests and reviews the content of the site on regular basis. However, if you find anything not working properly, please report it to them by sending an email to [feedback@go4english.com](mailto:feedback@go4english.com) with the URL of the page that is not working (you can copy and paste this from the address bar at the top of your browser page). When doing this, please give as many details of the problem as you can. The team can then fix it and reply to you.

### 2. I have seen a spelling mistake on the site, how can I report it?

As with pages that won't load or don't work, if you find a spelling mistake on go4english, please report it to the team by sending an email to [feedback@go4english.com](mailto:feedback@go4english.com). Don't forget to include the URL of the page where you spotted the mistake to help the team fix it and reply to you.

### 3. How can I download flash games and songs?

At the moment only Elementary Podcasts are available to download. However, if you're interested in using the songs and flash games offline, send your request and postal address to [feedback@go4english.com](mailto:feedback@go4english.com) and we will send you a CD-rom for our site that you can use without Internet connection.

You can also visit <http://www.britishcouncil.org/kids.htm?mtklink=kids-learnenglish-portal-main-promo> and download the lyrics of the songs you like.

## Advertising

### 1. How can I advertise on go4english.com?

Go4english.com receives over 600,000 unique visitors every year, if you are interested in advertising on go4english.com, please contact [mona.madbouly@britishcouncil.org.eg](mailto:mona.madbouly@britishcouncil.org.eg)

## The British Council and go4english Workshops

### 1. How can I thank my trainer for the workshop I attended?

Just send the details of the workshop you attended (date, place and name) to [feedback@go4english.com](mailto:feedback@go4english.com) and we will send you the trainers' contact information.

### 2. How can I attend a workshop run by go4english.com?

Please send your name, profession, address and email address to us at [feedback@go4english.com](mailto:feedback@go4english.com) and we will inform you if there are any workshops planned that might interest you.

### 3. Where is the British Council in my country?

Click on the British Council logo in the top left-hand corner of any go4english.com page. This will take you to the main British Council site from where you will be able to choose your country from the locations page <http://www.britishcouncil.org/new/about-us/who-we-are/our-locations-around-the-world/>.